## **PRIVACY STATEMENT**

Thank you for examining ARC (Alexandra Retail Centre) Privacy Statement.

MPACT Management Ltd. (the manager of Mapletree Pan Asia Commercial Trust) ("Mapletree") and its agents may collect and store information through the use of "cookies" when you access this website, such as the name of your internet access service provider, web sites that referred you to this website, the pages that you request for, and the date and time of those requests.

Mapletree do not collect or store information that will individually identify you (such as name, mailing address, e-mail address or phone number) during such use unless you choose to provide that information to Mapletree and its agents. If you send such information that will identify you, Mapletree and its agents will use such information to identify you to address or resolve the matter identified in your message.

Mapletree and its agents may from time to time request such information (including your name, mailing address, e-mail address, type of request or other information) to provide you with a service or correspondence such as newsletters or promotional materials, or inform you of additional information and services, or to contact you regarding changes to the contents of this website. We may also use such information for any other purposes for which we have obtained your consent. We may also share your information with our Trustee, for administrative purposes.

However, if you have registered your telephone number with the national Do Not Call (DNC) Registry, we will not send you promotional or marketing messages via your telephone unless you have provided Mapletree with your consent to do so. If you have previously provided Mapletree with such consent, then unless this is withdrawn, we may continue to send promotional and marketing messages via your telephone.

You may send us an email to our Data Protection Officer at \_MPACTM\_dpo@mapletree.com.sg if you wish to access and/or correct your personal information provided earlier. You may also at any time choose not to receive such updates by filling up a feedback form at

http://www.arc4u.com.sg/contact.aspx to inform us of your decision. Please give Mapletree and its agents a reasonable amount of time to attend to your request as Mapletree and its agents may at times, receive large volumes of email requests of varying nature.

To safeguard your personal data, all electronic storage and transmission of personal data are secured with the appropriate security technologies, Mapletree and its agents use reasonable endeavour to protect personal information from loss, misuse and alteration. Only authorized employees of Mapletree and its agents who are bound by Mapletree confidentiality obligations will have access to your personal information.

By accessing this website and obtaining the facilities, products or services offered through this website, you agree that Singapore law shall govern such access and the provision of such facilities, products and services and you agree to submit to the exclusive jurisdiction of the Singapore courts.

This website may contain links to third-party websites whose data protection and privacy policies and practices differ from Mapletree and its agents'. Mapletree and its agents are not responsible for the content and privacy policies and practices of third-party websites.

Mapletree reserves the right to amend this Privacy Statement from time to time without prior notice to you. Should there be any amendments, the revised statement will be posted on this website and shall only apply to data collected after the effective date of the revised statement. Your continued use of this website following any privacy statement posted will constitute your agreement to the new Privacy Statement as amended.